



Dear Customer,

Aqua Pennsylvania (Aqua) will replace the existing 8-and 12-inch cast iron and cement mains on the following street in Springfield and Upper Darby Townships, and Clifton Heights Borough, Delaware County as part of our continuing infrastructure improvement program.

- West Springfield Road from Forest Road to North Oak Avenue

The new main will increase service reliability, reduce the potential for discolored water and improve firefighting capabilities in the area. The \$1.8 million project is scheduled to begin the week of September 19, 2016, with the installation of 10,839 feet of 8-and 12-inch ductile iron main, with completion expected in February, 2017. Aqua will have an inspector on the job each day to answer your questions.

Following the installation of the new water main, there will be a period of time during which the main will be chlorinated and tested before being put into service. During this phase, activity on the job site will be limited. Once testing has been completed, we will transfer each water service and any fire hydrants onto the new main, then make the final connections on the side streets and abandon the old main. It is important to note that the trench will be covered with temporary black top at the end of each work day. Following all of the activity described here permanent restoration will be complete in June of 2017.

Construction will typically take place daily between 9 a.m. and 3 p.m. Access will be provided for emergency, mail and trash services. Residents will have access to their properties but at times will need to enter from different directions due to changing work zones. We will notify customers 24 hours in advance of any scheduled shutdown, however, as with any construction project, an emergency shutdown might be necessary. If so, we will restore service as soon as possible.

If you have any questions regarding the project, please contact me at 610.328.7713. Should you have an emergency, including a water quality issue, please call our Customer Service Department or emergency dispatcher at 877.987.2782.

We appreciate your patience and cooperation during this construction while we make important improvements to the water distribution system.

Sincerely,

Hank McCarney

Hank McCarney
Asst. Superintendent of Construction